

Sylvia Hoang

Software Engineer

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London, England

PROFILE

Experienced fullstack developer with a passion for frontend engineering and design systems. Strong attention to detail and a creative eye for design, knowledgeable about various frontend frameworks and libraries and experience working with RESTful APIs and integrating them into projects. Seeking a challenging role in a bigger team to leverage technical expertise and continue to learn from experienced professionals while contributing to the development of world-class web or mobile applications.

EXPERIENCE

Citizen Ticket, London — Fullstack App Developer

SEP 2019 - SEP 2022

(Event ticketing company utilising blockchain technology)

- Full product ownership of company's mobile applications
- Developed key features utilising Javascript, CSS, React Native library, Redux, Node.js, sockets, MySQL, Postman, Figma and Expo
- Designed, built and maintained responsive mobile features and components with a strong focus on user experience and performance for high user traffic
- Onboarded and trained 2 new junior developers and provided guidance to help them improve their skills through variations of paired programming
- Implemented a new process of conducting regular documentation to maintain code consistency, devise a training manual to aid the smooth onboarding of new employees
- Actively participated in agile development practices such as daily stand-up meetings, technical meetings and sprint planning
- Cross collaboration across departments working on expanding existing APIs in PHP
- Liaised with cross functional teams to improve client satisfaction
- Main point of contact for internal stakeholders, dealing with key client requests and queries and handling time conscious bugs which allowed me to expand my foresight when planning new sprints, work well in high pressure situations, e.g. during a an unexpected hike in user traffic causing issues with ticket caches I was able to jump on to this issue, determine the source and reset the cache for the effected users

Noteworthy projects:

- Created POS system that also handled connectivity to external bluetooth payment terminal that generated £12k of real-time sales within the first month of release
- Designed and developed new client app and launched on app/play stores
- Created feature to allow ticket holders access to stream livestream events directly through mobile application in real time that also allowed them to react to the event with sockets that improved event engagement

Founders and Coders, London — Mentor

JUN 2019

(Peer-led coding course focusing on agile workflow)

- Mentored a cohort of 15 students on using and handling RESTful APIs
- Assisting students on projects
- Prepared and presented to peers and students

OTHER EXPERIENCE

Codebar.io, London — Coach

2019

Volunteered as a coach at Codebar which is a tech community that focuses on enabling minority group members to learn programming. Sessions involved mentoring students one to one on Javascript, React, HTML and CSS.

Axel Arigato, London — Sales Associate

FEB 2017 - APR 2018

EDUCATION

Founders and Coders — Coding Bootcamp

MAR 2019 - JUN 2019

4 month long full-time course studying fullstack development as well as focusing on soft skills when working in teams, adopting an agile workflow. Covering React, Javascript, Node.js, PostgreSQL, HTML and CSS. Worked with client to create a working educational browser game that was then presented to industry employers.

University of Essex — Marketing (2:1)

SEP 2015 - JAN 2017

Addey and Stanhope Sixth Form — Mathematics (A), Economics (B), Psychology (B), Business Studies (Distinction)

SEP 2013 - JUN 2015

SKILLS

HTML
CSS
Javascript
React
React Native
Node.js
SQL
Redux
Redis
Sockets
Expo
Figma
Sentry
Xcode

LINKS

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